

## Maintenance Plans Terms and Conditions

- The first consultation **will not** be considered the first benefit received under the plan. The patient **will be charged** the usual new patient consultation fee and accepted onto the plan after the day of their initial consultation. All other benefits **will be** included into the plan on the day of becoming a member.
- There is an initial 12 months minimum period of membership required in order to receive the plans full benefits. In the event that a member ceases their membership contribution within the first 12 months, The Practice reserves the right to reclaim the difference in financial value of any benefits received by the member. Such a calculation will be based on a comparison of benefits received when compared with the private fee scale of the practice.
- Following the initial 12 month membership period, 3 months' notice is required to terminate membership.
- The monthly fee paid by Direct Debit may be increased annually by The Dentist providing one month's notice in writing to The Patient.
- It is the patient's responsibility to attend and arrange their own appointments. No refunds will be given
- There will be a one off administration fee of **£8.00** which we will payable with your first months direct debit payment.
- This agreement is not transferable between The Patient and other patients, and only covers the services available with The Dentist and his/her nominated deputy in his/her absence.
- Appointments that are arranged and not attended will count as part of your annual allocation of appointments and may result in a charge at the next appointment.
- The Dentist, or, in the absence of The Dentist, his or her nominated deputy will provide dental services
- In the event of a sale of the practice to a new owner then this agreement can be transferred to the new owner.
- Payments will be taken by direct debit on the 1<sup>st</sup> of every month
- The Patient agrees to pay fees to The Dentist for additional dental treatment completed that is not included in this plan.
- The Plan does not include treatments that have already been discounted as part of any practice promotions.
- No NHS treatment will be provided.
- The Plan does not include treatment carried out by specialist dentists who are registered with the GDC as a specialist.
- The Patient must notify the Dentist of the change of any details as provided on this form, i.e. address, email etc.
- I understand that it is my responsibility to read the supplementary Insurance cover provided under my dental plan to ensure any potential claim will be covered. The practice takes no responsibility should a claim be disallowed due to the clauses that are outlined in the policy document.
- Discounted routine dental treatment includes: additional hygiene appointments, fillings, root canal treatment, crowns, bridges, dentures, extractions and inlays/onlays.